Quick Start Assembly/Installation Instructions

# CLEARSTREAM<sup>™</sup> 2V

### Before attaching the antenna to any surface, TEST RECEPTION in that area.

Connect the antenna to the converter box and run a full channel scan. If reception is not as desired, move the antenna and rescan TV/converter box. Before beginning assembly, make sure all pieces needed are present.



Reflector and 'click' securely in place.

2) Attach the Mast Clamps and 1 5%" Threaded Bolt (13), attach as shown and loosely screw on the wing nuts.

3) Thread Coaxial Cable end without the Weather Boot into UHF IN on the VHF Dipole Kit. Attach the VHF Dipole Kit onto the back of the Reflector on the first and second bar and push down until VHF Dipole Kit 'clicks' securely in place.

4) Place the other end of the Coaxial Cable with the Weather Boot through the Antenna Base and thread the connector. Once connected, slide the Weather Boot over the connection.

5) Assemble the Loop Element using the 3 1/2" Bolt (12).

6) Thread coaxial cable (sold separately) into the UHF/VHF OUT on the VHF Dipole Kit.

7) Install antenna on J-Mount Mast (6) by positioning clamp onto mast. Tighten Wing Nuts to hold loosely, but do not tighten them completely.

8) Attach J-Mount Mast to Mount Base (7) with Hex Bolts and Nuts (11) .



Raise dipoles until they 'click' into place.

Connect opposite end of coaxial cable from the VHF Dipole Kit to your TV or receiver. Point antenna in direction of your TV stations' broadcast towers, and check reception by **scanning for channels.** If the reception is not as desired move antenna and **rescan.** 

When reception is as desired, tighten Wing Nuts to secure antenna to the mast.

9 ) Mark mast base position on desired surface. Drill a 3/16" hole, 1 %" deep for each mounting bolt (14). Place Roof Sealing Pads (15) then tighten bolts to secure base to the surface. Place Mount Base End Cap onto mast.







Call to Learn. 9:00 am - 9:00 pm and Saturday - Sunday, Technical Assistance is available Monday - Friday, 1-877-825-5572 10:00 am - 6:00 pm Central Time.

### Indoor Assembly and Installation

1) Attach Antenna Base at the center of the Reflector and 'click' securely in place.

2) Attach the back plate of the Mast Clamp using the 1% Threaded Bolt (13) and attach as shown.

3) Thread one end of the Coaxial Cable into UHF IN on the VHF Dipole Kit. Attach the VHF Dipole Kit onto the back of the Reflector on the first and second bar and push down until VHF Dipole Kit 'clicks' securely in place. (Indoor assembly and installation does not require a weather boot).

4) Place the other end of the Coaxial Cable through the Antenna Base and thread the connector.

5) Assemble the Loop Element using the 3 ½" Bolt (12).6) Thread coaxial cable (sold separately) into the UHF/VHF

OUT on the VHF Dipole kit. 7) Connect opposite end of coaxial cable from the VHF Dipole Kit to your TV or converter box. Point antenna in direction of your TV stations' broadcast towers, and check reception by **scanning for channels**. If the reception is not as desired move antenna and **rescan**.

### Troubleshooting

Problem: I'm not getting any signals at all. Possible causes:

1. You MUST RESCAN your converter box or TV.

- A TV must be set to the proper input source. Using the TV remote control:
  Go into the setup menu and select the proper source. It may be labeled "antenna", "air", "broadcast", or "cable off".
  - Within the setup menu select channel setup or channel scan. Again you may need to refer to your TV user's manual for exact directions.
  - If the initial rescan does not bring in all designed channels, follow the double rescan procedure below:

Disconnect the antenna from the converter box or digital TV:

- Rescan the converter box or digital TV without the antenna connected. As with any scan, follow the on-screen instructions or owner's manual for your device.
- Unplug the converter box or digital TV from the electrical outlet for at least one minute.
- Reconnect the antenna to the converter box or digital TV and plug the unit into the electrical outlet.
- Rescan the converter box or digital TV one more time.

Make sure the antenna is facing the broadcast towers in your area. To locate your broadcast towers go to www.antennapoint.com or call your local TV station.

#### 2. You do not have a clear line of sight to your local broadcast towers.

You might need to elevate and/or move your antenna. Using a taller mast may be helpful. You have found the right location for your antenna when all of your local channels appear after a subsequent rescan. Remember to rescan at every location that you try.

#### 3. You are outside of the range of your antenna's capabilities.

Depending upon the distance between your home and the local TV broadcast towers, you may need a longer range antenna. Antennas  $\mathsf{Direct}^{\circledast}$  offers many models for this purpose.



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#### 5. You may have loose fitting connections along the cable line.

Check ALL connections for tight fit and check all outdoor connections for moisture or corrosion.

Building material such as brick, metal or stucco will inhibit signal. Move your antenna near a window facing the broadcast towers.

#### Problem: I'm receiving every channel except for one. Possible causes:

1. You may need to rescan the TV tuner or converter box. See item 1.

2. The channel you are not receiving may have its transmitter lower on the broadcast tower than the other transmitters and your line of sight is blocked. Try elevating the antenna or moving it to another location.

## Problem: I'm having signal breakups but I'm only two miles from the broadcast tower. Possible causes:

#### 1. Your TV may be receiving interfering signals.

A larger/stronger antenna will not necessarily solve this problem. Consider moving the antenna making sure it is not placed near metal objects or other antennas. If this is not successful, your signal may be too strong. Call our Helpline for an analysis of your area and installation. We can offer simple solutions.

## Before You Return, Call To Learn.



For Tower Locations: antennapoint.com





Scanning is a Must When in Doubt, Rescan

## HELPLINE: 1-877-825-5572

Model # C2-V-CJM

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Antennas Direct Inc. will either repair or replace the defective product at no charge to you. This warranty covers parts, but does not cover any costs incurred in removal or reinstallation of the product. This limited warranty does not apply if the product is damaged or fails from: misuse, improper installation, abuse, and modification of the product as originally manufactured by Antennas Direct.

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Raise dipoles until they 'click' into place.

NOTE: We recommend you place padding under the loop element and reflector to protect your furniture.