Quick Start Assembly/Installation Instructions

ANTENNAS DIRECT DB4e

Before attaching the antenna to any surface, TEST RECEPTION in that area. Connect the antenna to the TV or receiver and run a full channel scan. If reception is not as desired, move the antenna and rescan TV/receiver.

4" x 12" Elements w/ Traverse Rod

Troubleshooting

Problem: I am not getting any signals at all.
Possible causes:
1. You MUST RESCAN your converter box or TV.

2. A TV must be set to the proper input source. Using the TV remote control:
   - Go into the setup menu and select the proper source. It may be labeled "antenna," "air," "broadcast" or "cable off". Refer to your TV user's manual for exact directions.
   - Within the setup menu select channel setup or channel scan. Again, you may need to refer to your TV user's manual for exact directions.
   - If the initial rescan does not bring in all desired channels, follow the double rescan procedure below.

3. Disconnect the antenna from the digital converter box or digital TV:
   - Rescan the box or digital TV without the antenna connected. As with any scan, follow the on-screen instructions or owner's manual for your device.
   - Unplug the box or digital TV from the electrical outlet for at least one minute.
   - Reconnect the antenna to the digital converter box or digital TV and plug the unit back into the electrical outlet.
   - Rescan the digital converter box or digital TV one more time. Make sure the antenna is facing the broadcast towers in your area.
   - To locate your towers go to www.antennapoint.com or call your local TV stations.

4. You do not have a clear line of sight to your local broadcast towers. You might need to elevate and/or move your antenna. Using a taller mast may be helpful. You have found the right location for your antenna when all of your local channels appear after a subsequent rescan. Remember, rescan at every location that you try.

5. You are outside of the range of your antenna's capabilities. Depending upon the distance between you and your local TV broadcast tower(s) you may need a longer range antenna.

Antennas Direct offers many models for this purpose.

6. If you have more than one TV connected to the antenna or if your cable line is too long (50+ feet), you may need an amplifier.

Call our Helpline to be sure this will improve your reception. If amplification is added when NOT needed, reception problems could arise.

7. You may have loose fitting connections along your cable line. Check all connections for tight fit and check all outdoor connections for moisture or corrosion.

8. Building material such as brick, metal or stucco will inhibit signal. Move your antenna near a window facing your broadcast towers.

Problem: I'm receiving every channel except for one.
Possible causes:

1. You may need to rescan your digital TV tuner or converter box.

2. See item 1.

3. The channel you are not receiving may have its transmitter located on the other side of the line of sight or in proximity to another building that is blocking the signal. Try elevating your antenna or moving it to another location.

Problem: I'm having signal/breakdowns but I'm only two miles from the broadcast tower.
Possible causes:

1. A large/multipole antenna will not necessarily solve this problem. Consider moving the antenna making sure it is not placed near metal objects or other antennas. If this is not successful, your signal may be too strong. Call our Helpline for an analysis of your area and installation. We can offer simple solutions.

Call To Learn. Don't Return.

Call to Learn. Tail-Free Helpline: 1-877-825-5572

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Lifetime Limited Warranty

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Antennas Direct Inc. will repair or replace the defective part at no charge to you. This warranty covers parts, but does not cover any costs incurred in removal or replacement of the product. This limited warranty does not apply if the product is damaged or falls from misuse, improper installation, abuse, and modification of the product as originally manufactured by Antennas Direct. Antennas Direct Inc. will not assume any liabilities for any other warranties, expressed or implied, by any other person. The warranty is solely that of the seller and exclusive remedy of any person, whether in contract, tort or otherwise, and Antennas Direct Inc. shall not be liable for incidental or consequential damage of any kind, or from any other loss or damage as set forth above.

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Find TV Channels
Aim Your Antenna FREE
antennapoint.com/app
or go to antennapoint.com

Technical Assistance is available Monday – Friday, 9:00 am to 7:00 pm and Saturday – Sunday, 10:00 am to 6:00 pm, Central Time.

Front