Scan to Watch Assembly Video
or go to antennasdirect.com/assembly-videos

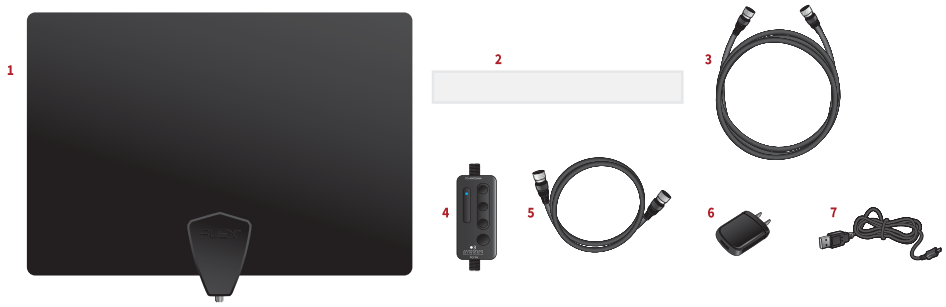
Quick Start Assembly/Installation Instructions

CLEARSTREAM FLEX™ AMPLIFIED with Sure Grip™

Before beginning assembly, make sure all parts needed are present.

READ BEFORE INSTALLATION:

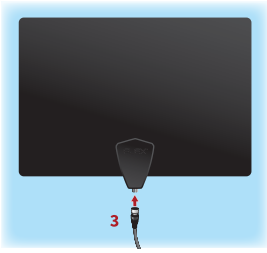
Before attaching the antenna to any surface, TEST RECEPTION in that area. Connect the antenna to the TV or converter box and run a full channel scan. If reception is not as desired, move the antenna and rescan for the available channels.

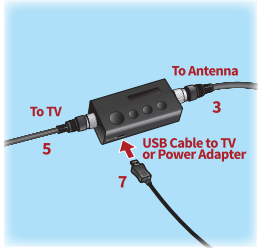


The ClearStream FLEX comes with:

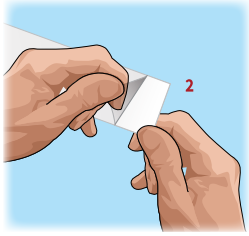
1) ClearStream FLEX Antenna
2) Sure Grip Strip
3) 12 ft. Coaxial Cable
4) 20dB In-Line Amplifier
5) 3 ft. Coaxial Cable for In-Line Amplifier
6) USB Power Adapter
7) 5 ft. USB Cable

SET UP THE ANTENNA:



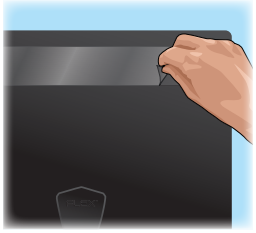


Clean any surface and allow to air-dry before applying Sure Grip.

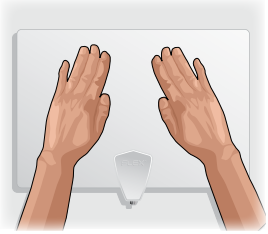


Peel the white wax paper from the strip.

Chooose which side you would like to show in your home; black or white. Place Sure Grip on the opposite side.

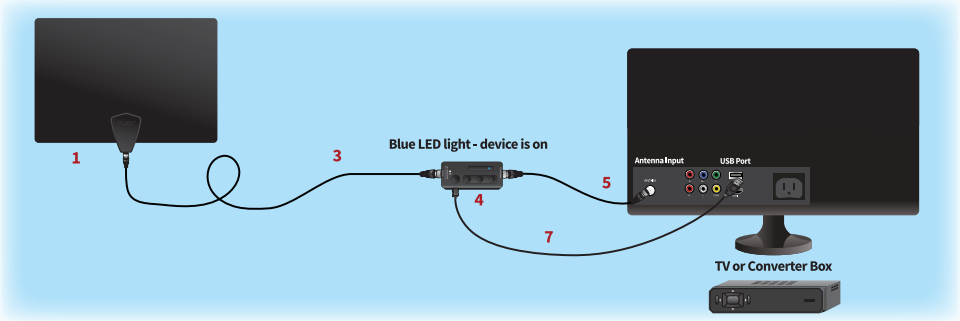


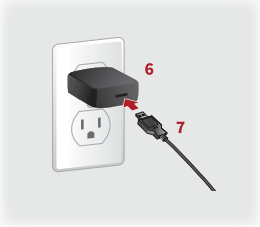
Peel the clear film from the strip.



Position the antenna on the cleaned, selected surface and press firmly along the strip area.

When you want to move the antenna, *slowly peel* it from the surface and reposition wherever you need to find the best reception.
Remember to rescan for channels in every location





If you do not have the option of using a USB port on the TV for power, use the provided USB Power Adapter (6).

Now that you've installed your antenna, you are ready to scan for channels. See "Scanning for channels" in the troubleshooting guide.

Congratulations! You're watching HDTV for FREE! Welcome to the cord-cutting family.

Call to Learn.
Toll-Free Helpline: 1-877-825-5572

Technical Assistance is available Monday – Friday, 9:00 am to 9:00 pm and Saturday – Sunday, 10:00 am to 6:00 pm, Central Time.

To locate the broadcast towers in your area, go to antennapoint.com and enter your zip code, scan the QR code, or download the **free Antenna Point app** to your Android/iOS smartphone or tablet.

TROUBLESHOOTING:

Problem: I'm not getting any signals at all.

Possible causes:

1. Analog-only televisions (manufactured before 2007) require a digital converter box. You MUST perform a channel scan on the converter box.

2. SCANNING FOR CHANNELS: A digital TV must be programmed in order to receive digital channels. Once your antenna is installed, you must complete a channel scan, even if you have done so before installing to find the best location for the antenna.

a) Your TV must be set to the proper input source. Press the "Input" (or "Source") button on your remote and make sure the input is set to TV.

b) Follow the instructions specific to the make and model of your television or converter box to set the signal type to "ANTENNA", "AIR", or "BROADCAST", **not "Cable".**

c) Go to the main menu of your TV or converter box and complete a channel scan. This could be listed as "Auto Program", "Auto Tuning", or "Auto Channel Scan". Consult the owner's manual for your specific device and more precise guidelines. Be ready to experiment with various locations in your home. Remember to rescan for channels in every location.

3. Make sure the antenna is facing the broadcast tower locations serving your area. Visit www.antennapoint.com for more information on broadcasters and tower locations serving your area, or download the **free Antenna Point app** to your Android/iOS smartphone or tablet.

4. You do not have a clear line of sight to your local broadcast towers.
You might need to elevate and/or move your antenna. Remember to rescan for channels in every location.

5. You are outside the range of your antenna's capabilities.
Depending upon the distance between your home and the local broadcast towers, you may need a long range outdoor/attic antenna. Antennas Direct offers many models for this purpose.

6. You may have loose coaxial cable connections.
Check ALL connections for a tight fit.

7. Building materials such as brick, metal siding, radiant barrier, or stucco can greatly reduce the incoming signal. Move your antenna to a window or wall facing the broadcast towers and rescan for the available channels.

Problem: I'm receiving every channel except for one.

Possible cause:

1. You may need to rescan the TV tuner or converter box.
The channel you are not receiving may have its transmitter lower on the broadcast tower than the other transmitters and your line of sight is obstructed. Try elevating the antenna or moving it to another location. Repeat as needed.

Problem: I'm having signal breakups, but I'm only two miles from the broadcast tower.

Possible causes:

1. Your TV may be receiving interfering signals.
A larger/stronger antenna will not necessarily solve this problem. Consider moving the antenna, making sure it is not placed near metal objects or other antennas. If this is not successful, your signal may be too strong and may require the use of an attenuator. Call our helpline or chat with us online at antennasdirect.com for an analysis of your area and installation. We may be able to offer simple solutions.

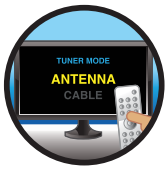
2. In some areas, broadcast signals are strong enough that an amplifier is not necessary.
If you have completed installation of the antenna with the In-Line Amplifier and reception is not as desired, remove the In-Line Amplifier and connect the antenna directly to the TV using the coaxial cable. Remember to scan for channels every time you reposition or reconnect your antenna.

Problem: Can the Sure Grip strip be cleaned?

1. Rinse the Sure Grip strip with clear water (and allow to air-dry) to remove any dirt or debris and restore to like-new performance. Do not allow water to get into the plastic housing area where the coaxial cable is attached; doing so can cause permanent damage to the antenna.

Before You Return, Call to Learn.

For Tower Locations: antennapoint.com



Input on Antenna Mode

Scanning is a Must When in Doubt, Rescan

HELPLINE: 1-877-825-5572

MODEL # FLEX

Amplifier Regulatory Notice: This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B Digital Device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communication. However, there is no guarantee interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

1. Reorient or relocate the antenna.
2. Increase the separation between the equipment and converter box.
3. Connect the equipment into an outlet on a different circuit from which the converter box is connected.

Antennas Direct® Inc. Lifetime Warranty

Antennas Direct® Inc. warrants this product against any defects in materials or workmanship for as long as you own the product. No warranty claim will be honored unless, at the time the claim is made, you present proof of purchase from an authorized Antennas Direct® Inc. dealer.

Antennas Direct® Inc. will either repair or replace the defective product at no charge to you. This warranty covers parts but does not cover any costs incurred in the removal or reinstallation of the product. This limited warranty does not apply if the product is damaged or fails due to: misuse, improper installation, abuse, and modification of the product as originally manufactured by Antennas Direct.

Antennas Direct® Inc. will not assume any liabilities for any other warranties, expressed or implied by any other person. The foregoing shall be the sole and exclusive remedy of any person, whether in contract, tort, or otherwise, and Antennas Direct® Inc. shall not be liable for incidental or consequential damage or commercial loss, or for any other loss or damage, as set forth above.

16388 Westwoods Business Park, Ellisville, MO 63021, USA

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Model # FLEX
11.2018

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