Quick Start Assembly/Installation Instructions

## CLEARSTREAM ECLIPSE™ with Sure Grip™

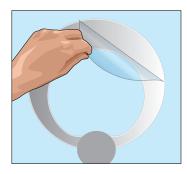
Before attaching the antenna to any surface, TEST RECEPTION in that area.



The CLEARSTREAM Eclipse™ Indoor Antenna comes with:

1) Antenna with 12ft Coaxial Cable

## Installation:



- 1. Connect the Coaxial Cable (1) from the antenna to the "Antenna Input" on the TV/converter box.
- 2. Peel the film off the back of the antenna and place the side with Sure Grip™ on a flat surface facing the broadcast towers.
- 3. Follow the instructions in your TV owner's manual to change the input from "CABLE" to "ANTENNA", "AIR" or "BROADCAST" using the TV's remote control.
- 4. Check reception by scanning for channels on your TV/converter box. If reception is not as desired, move or reposition the antenna and rescan. If reception is still not as desired, install the In-Line Preamplifier (2) (follow the instructions below).

## Helpful Tips:

Be ready to experiment with various locations in your home. The best option is usually on a window or wall facing the broadcast towers. Remember to rescan for channels in every location. Use a longer cable, if necessary, to extend the provided coaxial cable. You can purchase extra cable and a coaxial coupler to connect the two cables at your local hardware store.

### NOTF:

The Eclipse Antenna with Sure Grip™ is removable and can be repositioned on any smooth surface and in various locations. Dust and debris can weaken the ability of Sure Grip™ to grip to surfaces. Clean the Sure Grip™ side of the antenna with clear water to remove any dirt or debris and restore Sure Grip™ to like-new performance.

Do not allow water to get into the plastic housing area where the coaxial cable is attached; doing so can cause permanent damage to the antenna.



## Troubleshooting:

Problem: I'm not getting any signals at all.

#### Possible causes:

- Analog-only televisions (manufactured before 2007) need a digital converter box. You MUST perform a channel scan on the converter box.
- 2. A digital TV must be programmed in order to receive digital channels.
  - a) A TV must be set to the proper input source. Select the proper input through the Setup menu. It may be labeled "Antenna", "Air", or "Broadcast"
  - b) Within the Setup menu, select channel setup or channel scan.
    You may need to refer to your TV owner's manual for instructions.
- Make sure the antenna is facing the broadcast tower locations serving your area. Visit www.antennapoint.com for more information on broadcasters and tower locations serving your area.
- 4. You do not have a clear line of sight to your local broadcast towers. You might need to elevate and/or move your antenna. Remember to rescan for channels in every location.
- 5. You are outside the range of your antenna's capabilities.
  Depending upon the distance between your home and the local broadcast towers, you may need a long range outdoor/attic antenna. Antennas Direct offers many models for this purpose.

- 6. You may have loose coaxial cable connections. Check ALL connections for a tight fit.
- Building materials such as brick, metal siding, radiant barrier, or stucco can greatly reduce the incoming signal. Move your antenna near a window facing the broadcast towers and rescan.

Problem: I'm receiving every channel except for one.

#### Possible cause:

 You may need to rescan the TV tuner or converter box. The channel you are not receiving may have its transmitter lower on the broadcast tower than the other transmitters and your line of sight is obstructed. Try elevating the antenna or moving it to another location. Repeat as needed.

Problem: I'm having signal breakups, but I'm only 2 kilometers from the broadcast tower

#### Possible cause:

1. Your TV may be receiving interfering signals. A larger/stronger antenna will not necessarily solve this problem. Consider moving the antenna, making sure it is not placed near metal objects or other antennas. If this is not successful, your signal may be too strong and may require the use of an attenuator. Call our helpline or chat with us online at antennasdirect.com for an analysis of your area and installation. We may be able to offer simple solutions.

# Before You Return, Call To Learn.



For Tower Locations: antennapoint.com



Input On Antenna Mode



Scanning is a Must. When in Doubt, Rescan.

HELPLINE: 1-877-825-5572

Model # ESG-1

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Antennas Direct® Inc. will either repair or replace the defective product at no charge to you. This warranty covers parts, but does not cover any costs incurred in the removal or reinstallation of the product. This limited warranty does not apply if the product is damaged or fails due to: misuse, improper installation, abuse, and modification of the product as originally manufactured by Antennas Direct.

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