Quick Start Assembly/Installation Instructions

CLEARSTREAM FLEX™ Wireless TV Antenna
with Sure Grip™

Before beginning assembly, make sure all parts needed are present. Before attaching the antenna to any surface, TEST RECEPTION in that area.

1. Download the App

Download the FREE ClearStream TV companion app from the app store.

MINIMUM OS REQUIREMENTS: Android 4.2 or above, iOS 8.4 or above, tvOS 10.2 or above, Roku v7.50 or above, and Amazon Fire devices from 2013 or newer.

Register your device at www.antennasdirect.com/clearstreamtv/register

2. Connect ClearStream TV to the TV Antenna

Connect one end of the 12 ft. Coaxial Cable (3) to the connector on the antenna (1) and the other end of the Coaxial Cable (3) to the ClearStream TV (2).

Clean any surface before applying SureGrip to a window or wall. Peel the film from the clear side of the Sure Grip Strip (4) and place the antenna on any smooth, flat surface facing the broadcast towers. Press firmly on the antenna along the strip area, so it has a good grip to the surface.

NOTE: Sure Grip is removable and can be repositioned on any smooth, flat surface and in various locations. Dust and debris can weaken the ability of Sure Grip. Clean the Sure Grip Strip with clear water to remove any dirt or debris and restore to like-new performance.

Do not allow water to get into the plastic housing area where the coaxial cable is attached; doing so can cause permanent damage to the antenna.

Be sure the antenna is positioned in the best location to receive broadcast signals and ClearStream TV is within 20 ft. of the WiFi router with no obstructions, to facilitate proper reception.

3. Power Setup

Before connecting ClearStream TV (2) to a home WiFi network, the device needs to be powered on. First, plug the Power Adapter (5) into a wall outlet, and then connect the other end to ClearStream TV (2).

This will allow you to connect the ClearStream TV to your Home WiFi network in the following steps.

Select “Get Connected” and then choose “CLEARSTREAMTV_XXXX” from the list of available wireless networks. This will allow you to connect ClearStream TV as an access point, so you can connect ClearStream TV to your Home WiFi network in the following steps.

Select your Home WiFi network to connect the ClearStream TV and enter your home WiFi password. ClearStream TV will reboot to finalize the WiFi Setup process.

4. WiFi Setup

Launch the ClearStream TV companion app and search for “Connect CLEARSTREAM TV” in the Settings menu.

Select “Get Connected” and then choose “CLEARSTREAMTV_XXXX” from the list of available wireless networks. This will allow you to connect ClearStream TV as an access point, so you can connect ClearStream TV to your Home WiFi network in the following steps.

Return to the ClearStream TV app and tap “Next”.

Select your Home WiFi network to connect the ClearStream TV and enter your home WiFi password. ClearStream TV will reboot to finalize the WiFi Setup process.

5. Scan for Channels

To scan for the available channels in your area, go into “Settings” and select “Scan for Channels”. Depending on the broadcast signal strength and the number of available channels in your area, the channel scan can take 5-7 minutes.

Helpful Tips:
- Be ready to experiment with various locations in your home for the best signal. During the initial WiFi Setup, the best placement for the ClearStream TV is within 20 ft. of your WiFi router. For the TV Antenna, the best placement is on a window or wall facing the broadcast towers.
- Record a live TV channel on a compatible iOS/Android smartphone or tablet or Amazon Fire TV device with sufficient storage capabilities. Record your favorite broadcast TV shows to watch on the go, no internet connection required.
- You can Set a Reminder to watch or record an upcoming show (within 24 hours). In the ClearStream TV app, go into the Program Guide, select a show, then select “Remind Me Later”.
- If some channels are buffering, go into Settings, then Video Quality, and then change the setting to ‘Standard Definition’.
- The Program Guide shows you a complete list of networks and TV shows available. In Settings, you can sort the channels, move your favorite channels to the top of the list, or delete unwanted channels.
- If you have multiple ClearStream TV devices, you can change the name of each device, i.e. “Living Room”, “Bedroom”, etc. Go into Settings and select the ClearStream XXX000 device name to change it.

For the TV Antenna, the best placement is on a window or wall facing the broadcast towers.

- Be ready to experiment with various locations in your home for the best signal. During the initial WiFi Setup, the best placement for the ClearStream TV is within 20 ft. of your WiFi router. This indicates ClearStream TV is starting up. When the status light turns green, this means ClearStream TV is on and ready for use.

It may take 1-3 minutes before the status light turns green.

- Helpful Tips:
  - Be ready to experiment with various locations in your home for the best signals. During the initial WiFi Setup, the best placement for the ClearStream TV is within 20 ft. of your WiFi router. For the TV Antenna, the best placement is on a window or wall facing the broadcast towers.
  - Record a live TV channel on a compatible iOS/Android smartphone or tablet or Amazon Fire TV device with sufficient storage capabilities. Record your favorite broadcast TV shows to watch on the go, no internet connection required.
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  - If some channels are buffering, go into Settings, then Video Quality, and then change the setting to ‘Standard Definition’.
  - The Program Guide shows you a complete list of networks and TV shows available. In Settings, you can sort the channels, move your favorite channels to the top of the list, or delete unwanted channels.
  - If you have multiple ClearStream TV devices, you can change the name of each device, i.e. “Living Room”, “Bedroom”, etc. Go into Settings and select the ClearStream 0000 device name to change it.

Let’s Get Started
WIFI TROUBLESHOOTING:  
Problem: ClearStream TV did not connect to my WiFi network.  
Possible causes:  
1. Ensure your app and ClearStream TV are on the same network. If “ClearStreamTV XXX” is not on the list of available wireless networks, ClearStream TV is still in Setup Mode and is not connected to your home WiFi. Go back into the app and select “Get Connected” to finish WiFi setup.  
2. Ensure you choose the correct WiFi network and entered the correct network password during setup.  
3. Place the ClearStream TV unit in a location with a strong WiFi signal from your home network.  

TO TROUBLESHOOT YOUR WIFI SIGNAL:  
1. Check the WiFi signal strength at the ClearStream TV unit with a smartphone. WiFi should be at least medium strength (3 out of 5 bars) or at least -60dbm as read by a WiFi scanning app.  
2. Verify the network and credentials by connecting another device to the WiFi network and verifying its connection.

For more information, FAQs, or helpful tips, scan the QR code or go to antennasdirect.com/clearstreamtv

ANTENNA TROUBLESHOOTING:  
Problem: I’m not getting any signals at all.  
Possible causes:  
1. You do not have a clear line of sight to your local broadcast towers. You might need to elevate and/or move your antenna. Remember to rescan for channels in every location.  
2. You are outside the range of your antenna’s capabilities. Depending upon the distance between your home and the local broadcast towers, you may need a long range outdoor/attic antenna. Antennas Direct offers many models for this purpose.  
3. You may have loose coaxial cable connections. Check ALL connections for a tight fit.  
4. Building materials such as brick, metal siding, radiant barrier, or stucco can greatly reduce the incoming signal. Move your antenna to a window or wall facing the broadcast towers and rescan for the available channels.

Before You Return, Call to Learn.

FCC Compliance Statement  
This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.  

Important: This product has demonstrated EMC compliance under conditions that included the use of compliant peripheral devices and shielded cables between system components. It is important that you use compliant peripheral devices and shielded cables between system components to reduce possibility of causing interference to other electronic devices.  

Use Restriction  
This device is restricted to indoor use.  

Disposal and Recycling  
Dispose of this product separately from household waste, and in accordance with local environmental laws and guidelines.  

CALL TO LEARN.  
Toll-Free Helpline: 1-877-825-5572  
Technical Assistance is available Monday – Friday, 9:00 am to 9:00 pm and Saturday – Sunday, 10:00 am to 6:00 pm, Central Time.