

Quick Start Assembly/Installation Instructions

CLEARSTREAM ECLIPSE™ Wireless TV Antenna

with Sure Grip™

Before beginning assembly, make sure all parts needed are present.
Before attaching the antenna to any surface, TEST RECEPTION in that area.



The ClearStream ECLIPSE™ Wireless TV Antenna comes with:

- 1) ClearStream ECLIPSE TV Antenna
- 2) ClearStream TV WiFi Tuner Adapter
- 3) 12 ft. Coaxial Cable
- 4) Sure Grip Strip
- 5) Power Adapter

Let's Get Started

1. Download the App

Download the FREE ClearStream TV companion app from the app store.

ROKU USERS: Roku streaming devices do not support the initial WiFi Setup of the ClearStream TV. Complete the initial WiFi Setup with an iOS or Android smartphone or tablet. For detailed instructions, go to www.antennasdirect.com/clearstreamtv/roku

MINIMUM OS REQUIREMENTS: Android 4.2 or above, iOS 8.4 or above, tvOS 10.2 or above, Roku v7.50 b4099 or above, and Amazon Fire devices from 2013 or newer.

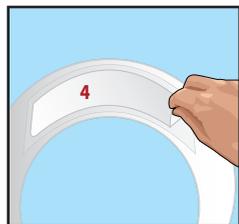
Register your device at www.antennasdirect.com/clearstreamtv/register



2. Connect ClearStream TV to the TV Antenna

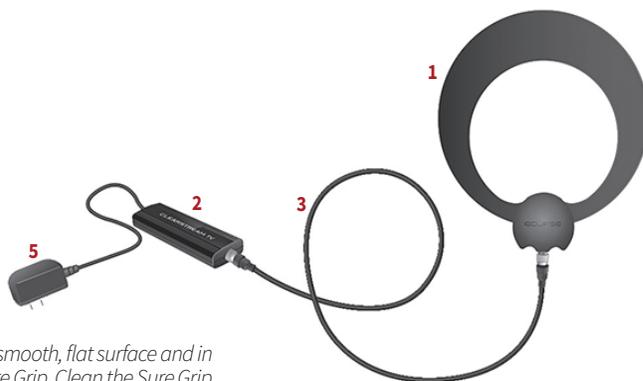
Connect one end of the 12 ft. Coaxial Cable (3) to the connector on the antenna (1) and the other end of the Coaxial Cable (3) to the ClearStream TV (2).

Clean any surface before applying Sure Grip to a window or wall. Peel the film from the white side of the Sure Grip Strip (4) and place it on the antenna (1) as shown below. Peel the film from the clear side of the Sure Grip Strip (4) and place the antenna on any smooth, flat surface facing the broadcast towers. Press firmly on the antenna along the strip area, so it has a good grip to the surface.



NOTE: Sure Grip is removable and can be repositioned on any smooth, flat surface and in various locations. Dust and debris can weaken the ability of Sure Grip. Clean the Sure Grip Strip with clear water to remove any dirt or debris and restore to like-new performance.

Do not allow water to get into the plastic housing area where the coaxial cable is attached; doing so can cause permanent damage to the antenna.



Be sure the antenna is positioned in the best location to receive broadcast signals and ClearStream TV is within 20 ft. of the WiFi router with no obstructions, to facilitate proper reception.

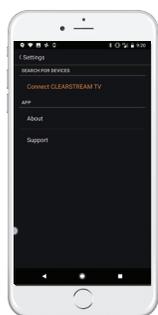
3. Power Setup

Before connecting ClearStream TV (2) to a home WiFi network, the device needs to be powered on. First, plug the Power Adapter (5) into a wall outlet, and then connect the other end to ClearStream TV.

When the device powers on, you will see blue and red status lights. This indicates ClearStream TV is starting up. When the status light turns green, this means ClearStream TV is on and ready for use.

It may take 1-3 minutes before the status light turns green.

4. WiFi Setup



Launch the ClearStream TV companion app and select "Connect CLEARSTREAM TV" in the Settings menu.



Select "Get Connected" and then choose "CLEARSTREAMTV_XXXX" from the list of available wireless networks. This will allow you to connect the ClearStream TV as an access point, so you can connect ClearStream TV to your home WiFi network in the following steps.



Return to the ClearStream TV app and tap "Next"



Select your Home WiFi network to connect the ClearStream TV, and enter your home WiFi password.

ClearStream TV will reboot to finalize the WiFi Setup process.

5. Scan for Channels

To scan for the available channels in your area, go into "Settings" and select "Scan for Channels".

Depending on the broadcast signal strength and the number of available channels in your area, the channel scan can take 5-7 minutes.

Helpful Tips:

- Be ready to experiment with various locations in your home for the best signals. During the initial WiFi Setup, the best placement for the ClearStream TV is within 20 ft. of your WiFi router. For the TV Antenna, the best placement is on a window or wall facing the broadcast towers.
- **Record** a live TV channel on a compatible iOS/Android smartphone or tablet or Amazon Fire TV device with sufficient storage capabilities. Record your favorite broadcast TV shows to watch on-the-go, no Internet connection required.
- You can **Set a Reminder** to watch or record an upcoming show (within 24 hours). In the ClearStream TV app, go into the Program Guide, select a TV show, then select . You'll get a notification 5 minutes before the TV show begins, so you can watch or start recording live tv on time!
- If some channels are buffering, go into Settings, then Video Quality, and then change the setting to 'Standard Definition'.
- The **Program Guide** shows you a complete list of networks and TV shows available. In Settings, you can sort the channels, move your favorite channels to the top of the list, or delete unwanted channels.
- If you have multiple ClearStream TV devices, you can change the name of each device, i.e. "Living Room", "Bedroom", etc. Go into Settings and select the ClearStream (XXXX) device name to change it.



WiFi Troubleshooting:

Problem: ClearStream TV did not connect to my WiFi network.

Possible causes:

1. Ensure your app and ClearStream TV are on the same network. If "ClearStreamTV_XXXX" is on the list of available wireless networks, ClearStream TV is still in Setup Mode and is not connected to your home WiFi. Go back into the app and select "Get Connected" to finish WiFi setup.
2. Ensure you choose the correct WiFi network and entered the correct network password during setup.
3. Place the ClearStream TV unit in a location with a strong WiFi signal from your home network.

TO TROUBLESHOOT YOUR WiFi SIGNAL:

1. Check the WiFi signal strength at the ClearStream TV unit with a smartphone. WiFi should be at least medium strength (3 out of 5 bars) or at least -60dbm as read by a WiFi scanning app.
2. Verify the network and credentials by connecting another device to the WiFi network and verifying its connection.



For more information, FAQs, or helpful tips, scan the QR code or go to antennasdirect.com/clearstreamtv



Make sure the antenna is facing the broadcast tower locations serving your area. Visit antennapoint.com or scan the QR code for more information on broadcasters and tower locations serving your area.

Antenna Troubleshooting:

Problem: I'm not getting any signals at all.

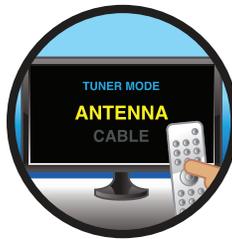
Possible causes:

1. You do not have a clear line of sight to your local broadcast towers. You might need to elevate and/or move your antenna. Remember to rescan for channels in every location.
2. You are outside the range of your antenna's capabilities. Depending upon the distance between your home and the local broadcast towers, you may need a long range outdoor/attic antenna. Antennas Direct offers many models for this purpose.
3. You may have loose coaxial cable connections. Check ALL connections for a tight fit.
4. Building materials such as brick, metal siding, radiant barrier, or stucco can greatly reduce the incoming signal. Move your antenna to a window or wall facing the broadcast towers and rescan for the available channels.

Before You Return, Call to Learn.



For Tower Locations:
antennapoint.com



Input On Antenna Mode



Scanning is a Must
When in Doubt, Rescan

HELPLINE: 1-877-825-5572

MODEL # CTVECL

FCC Compliance Statement

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Important: This product has demonstrated EMC compliance under conditions that included the use of compliant peripheral devices and shielded cables between system components. It is important that you use compliant peripheral devices and shielded cables between system components to reduce possibility of causing interference to other electronic devices.

Use Restriction

This device is restricted to indoor use.

Disposal and Recycling

Dispose of this product separately from household waste, and in accordance with local environmental laws and guidelines.

Antennas Direct® Inc. Limited Warranty for ClearStream TV™ WiFi Tuner Adapter

Antennas Direct® Inc. warrants our products against defects in materials and workmanship under normal use for a period of NINETY (90) DAYS from the date of retail purchase by the original end-user purchaser (Warranty Period). If a defect arises and a valid claim is received within the Warranty Period, at its option, Antennas Direct® Inc. will exchange the part with a new or refurbished part that is equivalent to the original part without charge to the purchasers when returned with proof of date of purchase from an authorized Antennas Direct® Inc. dealer. The replacement part will assume a new NINETY (90) DAY warranty from the date Antennas Direct® Inc. sends you the replacement part. This warranty does not cover damages resulting from accident, negligence, improper service or use, or other causes not arising out of defects in materials or workmanship. (marks and logo: FCC logo and FCC ID#)

Antennas Direct® Inc. Lifetime Warranty for TV Antennas

Antennas Direct® Inc. warrants this product against any defects in materials or workmanship for as long as you own the product. No warranty claim will be honored unless, at the time the claim is made, you present proof of purchase from an authorized Antennas Direct® Inc. dealer.

Antennas Direct® Inc. will either repair or replace the defective product at no charge to you. This warranty covers parts, but does not cover any costs incurred in the removal or reinstallation of the product. This limited warranty does not apply if the product is damaged or fails due to: misuse, improper installation, abuse, and modification of the product as originally manufactured by Antennas Direct.

Antennas Direct® Inc. will not assume any liabilities for any other warranties, expressed or implied by any other person. The foregoing shall be the sole and exclusive remedy of any person, whether in contract, tort, or otherwise, and Antennas Direct® Inc. shall not be liable for incidental or consequential damage or commercial loss, or for any other loss or damage, as set forth above.

16388 Westwoods Business Park, Ellisville, MO 63021, USA

© Antennas Direct
Model # CTVECL

02.2018



Call to Learn.
Toll-Free Helpline: 1-877-825-5572

Technical Assistance is available Monday – Friday, 9:00 am to 9:00 pm
and Saturday – Sunday, 10:00 am to 6:00 pm, Central Time.