Quick Start Assembly/Installation Instructions

Connect the antenna to the TV or converter box and run a full channel scan. If reception is not as desired, move the antenna and rescan for the available channels.

Before beginning assembly, make sure all parts needed are present.

Coaxial cable sold separately.

1. ClearStream 2MAX™ Antenna
2. Indoor Antenna Stand
3. J-Mount Mast
4. Mast End Cap
5. 1 - 25mm Mast Clamp Bolt
6. Mast Clamp and Back Plate
7. Wing Nuts and U-Clamp
8. 2 - 40mm Hex Bolts and Nuts
9. 4 - 50mm J-Mount Bolts
10. Mount Base
11. 4 - Sealing Pads

INDOOR INSTALLATION

Connect coaxial cable (sold separately) to the antenna prior to inserting the cable into the Antenna Stand (2).

Follow the instructions in the owner’s manual of your TV or converter box to change the settings from ‘CABLE’ to ‘ANTENNA’, ‘AIR’, or ‘BROADCAST’.

Point the front of the antenna in the direction of your TV stations’ broadcast towers and check reception by scanning for channels. If you are not receiving all of the available channels, move the antenna and rescan.

OUTDOOR INSTALLATION

Required: Coaxial Cable (sold separately), Adjustable Wrench, Power Drill, 3/16” Drill Bit, 8 and 10mm Ratcheting Drivers, and a #2 Phillips Screwdriver

To add the mounting hardware, you must first remove the long bolt.

Next, follow the illustrations to attach the mounting hardware to the antenna.

Use the long bolt, removed from the spine in the previous step, and the Mast Clamp Bolt (5) to secure the Back Plate (6).

Follow the instructions in the owner’s manual of your TV or converter box to change the input from ‘CABLE’ to ‘ANTENNA’, ‘AIR’, or ‘BROADCAST’.

Point the front of the antenna in the direction of your TV stations’ broadcast towers and check reception by scanning for channels. If you are not receiving all of the available channels, move the antenna and rescan.

J-MOUNT INSTALLATION

Attach the J-Mount Mast (3) to the Mount Base (10) with the Hex Bolts and Nuts (8), as shown above.

Mark the Mount Base (10) position on the desired surface and drill pilot holes, 1” deep, for each of the 50mm J-Mount Bolts (9).

Place the Sealing Pads (11) over the pilot holes, and the Mount Base (10) on top of the Sealing Pads.

Tighten the J-Mount Bolts (9) to secure the base to the surface.

The ClearStream 2MAX™ comes with:
1. ClearStream 2MAX™ Antenna
2. Indoor Antenna Stand
3. J-Mount Mast
4. Mast End Cap
5. 1 - 25mm Mast Clamp Bolt
6. Mast Clamp and Back Plate
7. Wing Nuts and U-Clamp
8. 2 - 40mm Hex Bolts and Nuts
9. 4 - 50mm J-Mount Bolts
10. Mount Base
11. 4 - Sealing Pads

HELPFUL TIP: It’s important to check the reception in the location where you intend to install the antenna prior to attaching the J-Mount Mast to any surface.

Before installing the antenna on the J-Mount Mast (3), adjust the mast, so it is in a vertical position. You will need to adjust the antenna after it is mounted for the best reception.

Technical Assistance is available Monday – Friday, 9:00 am to 9:00 pm and Saturday – Sunday, 10:00 am to 6:00 pm, Central Time.

Call to Learn.
Toll-Free Helpline: 1-877-825-5572
TROUBLESHOOTING:

Problem: I'm not getting any signals at all.
Possible causes:
1. Analog-only televisions (manufactured before 2007) need a digital converter box. You MUST perform a channel scan on the converter box.
2. A digital TV must be programmed in order to receive digital channels. Refer to your TV owner's manual for instructions.
   a) Your TV must be set to the proper input source. Press the input button on your remote and make sure the input is set to TV.
   b) Select the menu or home button on your remote and set the signal type to “Antenna”, “Air”, or “Broadcast”.
   c) Within the TV’s Setup menu, select “Channel” or “Channel scan” to scan for the available channels.
3. Make sure the antenna is facing the broadcast tower locations serving your area. Visit www.antennapoint.com for more information on broadcasters and tower locations serving your area.
4. Outdoor Use: You do not have a clear line of sight to your local broadcast towers. You might need to elevate and/or move your antenna. Make certain the antenna is not aimed into physical obstacles such as a roof, building, or trees. Remember to rescan for channels in every location.
5. You are outside the range of your antenna's capabilities. Depending upon the distance between your home and the local broadcast towers, you may need a longer range outdoor/attic antenna. Antennas Direct offers many models for this purpose.

Problem: I'm receiving every channel except for one.
Possible cause:
1. You may need to rescan the TV tuner or converter box. The channel you are not receiving may have its transmitter lower on the broadcast tower, or on a different tower than the other transmitters and your line of sight is obstructed. Try elevating the antenna or moving it to another location. Repeat as needed.

Problem: I'm having signal breakups, but I'm only two miles from the broadcast tower.
Possible cause:
1. Your TV may be receiving interfering signals. A larger/stronger antenna will not necessarily solve this problem. Consider moving the antenna, making sure it is not placed near metal objects or other antennas. If this is not successful, your signal may be too strong and may require the use of an attenuator. Call our helpline or chat with us online at antennasdirect.com for an analysis of your area and installation. We may be able to offer simple solutions.

6. You may have loose coaxial cable connections. Check ALL connections for a tight fit and check all outdoor connections for moisture or corrosion.
7. Indoor Use: Building materials such as brick, metal siding, radiant barrier, or stucco can greatly reduce the incoming signal. If in an attic, move the antenna outdoors. If outdoors, make certain the antenna is not aimed into physical obstacles, such as buildings, trees, or a hill. Remember to rescan every time you move your antenna.

Problem: I'm receiving every channel except for one.
Possible cause:
1. You may need to rescan the TV tuner or converter box.

Problem: I'm having signal breakups, but I'm only two miles from the broadcast tower.
Possible cause:
1. Your TV may be receiving interfering signals.

HELPLINE: 1-877-825-5572
MODEL #C2MVJ
MODEL #C2MVJ-5

Antennas Direct® Inc.
Lifetime Warranty

Antennas Direct® Inc. warrants this product against any defects in materials or workmanship for as long as you own the product. No warranty claim will be honored unless, at the time the claim is made, you present proof of purchase from an authorized Antennas Direct® Inc. dealer. Antennas Direct® Inc. will either repair or replace the defective product at no charge to you. This warranty covers parts, but does not cover any costs incurred in the removal or replacement of the product. This limited warranty does not apply if the product is damaged or fails due to: misuse, improper installation, abuse, and modification of the product as originally manufactured by Antennas Direct. Antennas Direct® Inc. will not assume any liabilities for any other warranties, expressed or implied by any other person. The foregoing shall be the sole and exclusive remedy of any person, whether in contract, tort, or otherwise, and Antennas Direct® Inc. shall not be liable for incidental or consequential damage or commercial loss, or for any other loss or damage, as set forth above. 16388 Westwoods Business Park, Ellisville, MO 63021, USA.

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